



FAQ: Virtual Phone Bank

- **Q: What happens if the person I call wants to volunteer or/and receive a yard sign for Kate Bolz for Congress?**

A: On each phone bank profile, there are two additional survey questions that ask; 'Do you want to Volunteer?' and 'Do you want a Yard Sign?'. Each question has a drop down box where the caller can select 'Yes' as an answer for both questions.
- **Q: What if the person I call has a question I do not know?**

A: Scroll down on the phone bank profile and on the bottom right hand side of the screen, there is a text box that says 'Notes'. Enter the question the voter has in this text box and Kate and her staff will answer the questions. ***Ask for their Email address.**
- **Q: What if a person answers the phone and refuses to talk?**

A: A voter may answer the phone and refuse to talk for many reasons. If this happens, click the red 'I Couldn't Reach' button and click "Refused".
- **Q: How can a voter find out more information about Kate Bolz?**

A: Kate has a website; katebolz.com and Kate is on Facebook, Twitter, and Instagram.
- **Q: What are the best times for me to call voters on weekdays?**

A: Between 3:00pm to 8:00pm is the best time to contact voters on the phone.
- **Q: What are the best times for me to call voters on weekends?**

A: Saturdays: Between 11:00am to 7:00pm. | Sundays: Between 1:00pm to 8:00pm
- **Q: Can I use my personal phone to make phone calls?**

A: Yes
- **Q: Who can I contact with general questions about Virtual Phone Banks?**

A: Nick LaPlante: 402.968.7515 | Hunter Smith: 308.870.6401